

PREMESH WASTI

IT SUPPORT



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PROFILE

IT graduate with a background in mobile application development and hands-on experience in basic programming, debugging, and system troubleshooting. Strong problem-solving abilities combined with real-world customer support experience in fast-paced environments. Seeking an entry-level IT support to apply technical skills and grow within the industry.

TECHNICAL SKILLS

- **Programming:** Java, React native
- **Mobile Development:** Android Studio / Xcode
- **Web:** HTML, CSS, JavaScript
- **Databases:** Firebase
- **Tools:** Git, VS Code
- **Operating Systems:** Windows, MacOS
- **Troubleshooting & Debugging**

EXPERIENCE

The hornsby Inn
2023- present

- Troubleshoot POS and payment system issues during service
- Assisted staff with system-related and technical issues
- Managed high-volume digital transactions with accuracy
- Improved operational efficiency through problem-solving
- Coordinated with vendors for system maintenance
- Analyzed existing POS system workflows in a high-volume pub environment
- Identified inefficiencies and suggested improvements to staff usage
- Reduced transaction delays through better system handling and troubleshooting

EDUCATION

SECONDARY SCHOOL

Janak smriti secondary school
2010 - 2017

BACHELOR OF TECHNOLOGY

Academy of interactive technology=
2022-2026

MASTERS IN INFORMATION SYSTEMS

King's own institute
2026 - present

BARTENDER

The hornsby inn
2022-Present

- Prepared & served food and alcoholics beverages including wine, craft beer and costume cocktails to 400-500 patrons per night
- Handled and processed \$5000+ transactions per shift including credit, debit and cash payments.
- Maintained a safe environment by taking care of violence in a professional manner.

PROJECTS

MOBILE APP DEVELOPMENT PROJECT

- Developed a mobile application using React native
- Designed and implemented user interface and navigation flows
- Debugged and resolved application issues to improve performance
- Tested functionality across multiple devices and screen sizes

PROJECTS

UI/UX DESIGN PROJECTS (FIGMA)

- Created multiple high-fidelity UI/UX designs using Figma
- Designed mobile app interfaces, dashboards, and user flows
- Applied UX principles to improve usability and user experience
- Built wireframes, prototypes, and interactive mockups
- Focused on clean design, accessibility, and responsive layouts